



HOLIDAY SHIPPING

HOLIDAY SHIPPING ADVISORY 2024

Holiday shopping means high volume, which can cause delays from USPS, UPS, FedEx and other shipping carriers. While orders are leaving Nassau OOGP distribution centers on-schedule, we are already seeing some orders impacted by shipping carrier delays.

Some packages tendered to USPS since December 2 (in a volume spike following Black Friday sales) have experienced multi-day delays between intake and processing.

We have escalated the issue with USPS senior leadership and will continue to do so until it has been resolved. We will keep you informed as updates on this and any other delays become available.

Given that holiday season delays are not uncommon, you may wish to inform your patients that their December orders could be impacted by major carrier delays.

As always, feel free to get in touch with customer service if you need assistance following up on any specific order.

Happy holidays, and thank you for being a Nassau OOGP customer!

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